Technical Department Engineer

The Main Job Function

To provide technical engineering support to the Technical Manager and Technical Department.

Detailed Tasks

Technical Sales Support

Respond to sales requests for chemical compatibility checks, hose application knowledge and other technical issues. The shared technical inbox will be a key route of communication. Engagement with customers and distributors directly is expected.

Testing

Testing will include many areas such as product, material, type tests and routing testing. Results will be recorded and reported appropriately. The development of test methods and recording of data to illicit key information is expected.

Project Delivery

Project based work will require organisational and technical skills to deliver results against strict deadlines. Projects will typically require a well written report to accurately represent and record rationale leading to conclusions.

Working Practice

Maintain a well organised work flow and working environment. Ensure that safety guidelines and direction are follow4ed and that work is checked appropriately before commitment to manufacture and implementation.

Personal Specification

The candidate will ideally have followed a related apprentice route, but this not essential.

Essential

- Practical Skills – demonstrable practical skills gained through other job roles or training as part of an apprenticeship.
- Good Communication Skills – both oral and written communication skills are important. The role will require communication to customers, sales representatives and other colleagues as required in the form of emails to answer technical questions, written reports for testing and investigations and the full and accurate recording of test results.
- A strong desire to solve problems and follow this through to the root cause.

Desirable

- Experience in managing and delivering projects – these are anticipated to be relatively small-scale projects.

Training

- Training in procedures, hose manufacturing, test methods and products will be provided.

Working Hours

The hours for this role are 37.5 hours per week,

Monday to Thursday 08:00 – 17:00

Friday 08:00 – 13.45